



QUALITY POLICY

Saith is committed to the attainment of company and client quality requirements. We assure quality conformance of our engineering design, consultancy, and skid mounted modules by utilising quality objectives. The objectives and continuous improvement is achieved by using a 'STEEPLES' framework to identify risks and opportunities as well as meeting all applicable requirements-

- Sociological
- Technological
- Economic
- Environmental
- Political
- Legal
- Ethical
- Safety & Security

Saith has established and implemented an effective management system which complies with the requirements of Quality System Standard BS EN ISO 9001:2015.

Saith ensures that services are based on appropriate professional best practice and are committed to meeting all legislative and regulatory requirements.

Saith will ensure that the consultancy service provided is relevant to the expectations and needs of its clients.

The Operations Director has been designated as the company representative for Quality and is responsible to the Managing Director for the implementation and maintenance of the Management System and ensuring that it meets all applicable requirements of the Standard.

The Saith Management System and its associated operating procedures describe the policies, objectives and inter-relationships of both the company and its personnel to achieve the desired quality standards and customer satisfaction.

The Saith Management System is approved by the Managing Director and is supported by all levels of management within the company. The Quality Policy is reviewed annually (or upon company advancements) and is approved by the Managing Director.

All personnel have received training to ensure they understand the policies outlined within the quality system. New employees and sub-contractors are briefed on the policy and quality objectives as part of the induction procedure. All personnel are responsible for the implementation of those parts of the Quality System applicable to their activities together with achieving the specified quality levels and continual improvements.

Our mission

To deliver a sustainable energy future through technical excellence, innovation, leadership, collaboration, and value.

Our **core values** are:

- We do things **RIGHT**
- We do things **SAFELY**
- We always act with **PROFESSIONAL INTEGRITY**
- We **ENCOURAGE,SUPPORT** and **EMPOWER** our staff

Strategic Objectives – 3 year. Commenced 2022.

Employee Experience

- ✓ Safe working environment
- ✓ Providing an inclusive and equal opportunity workplace
- ✓ Employer of choice
- ✓ Developing and retaining internal talent
- ✓ Progressive, Supportive &Caring Culture

Client Experience

- ✓ Industry leading service levels
- ✓ Develop and reinforce client relationships
- ✓ Widen product & service offering

Business Experience

- ✓ Support the Seacht Group growth plans
- ✓ Improve cost and process efficiency
- ✓ Maintain and action Business Development Plan (BDP) for the challenges of the future
- ✓ Remain innovative to industry developments including a greener, more sustainable future



P Sykes-Tucker
Managing Director
25th October 2023